

1. Introduction

Ennovent is an innovation services company. We help clients accelerate innovations for sustainability in low-income markets in developing countries. Through research, advisory and implementation services, we discover the best innovations, support their startup in new markets, secure finance by facilitating investments and scale innovations to grow profit and impact.

Ennovent is committed to safeguarding your privacy online. This notice is provided to explain our online information practices and how your personally identifiable information ("Personal Information") is collected and used at this site. Please read this privacy Policy carefully to understand how your personal information will be treated.

Please note that by using the site, you signify your agreement to the privacy policy stated here. This Privacy Policy is effective as of August 2011.

We reserve the right, at our discretion, to change, modify, add, or remove portions of our Privacy Policy at any time and from time to time. This policy may be amended by Ennovent by posting a new version on this site. This is for your protection and to ensure that you are aware of any new terms and conditions. Such amendments shall be effective immediately upon posting. If you object to any changes, you may choose not to use Ennovent's website or affiliated communities. Your use of the website after any amendment will be conclusively deemed acceptance of any such change, additional terms, or new Agreement.

2. Cookies

Cookies are small text files that are placed on your computer by websites in order to make the site work more efficiently and/or to customize user experiences.

Ennovent uses Google Analytics, a third party provider that drops cookies. On behalf of Ennovent, Google Analytics collects information for the purpose of evaluating your use of the Ennovent website, compiling reports on website activity and providing us with other services relating to website and Internet use. Any personal data provided is strictly not shared with any partners. Such data is used to understand the user profile and provide a more customised experience. Overall, the use of cookies by Google Analytics helps Ennovent optimize and improve your website experience through the analysis of data.

Throughout our website we have integrated social media share buttons from third party websites such as Facebook and Twitter. Pages with this embedded content may present cookies from these websites over which Ennovent assumes no control.

You may refuse the use of cookies by selecting the appropriate settings in your browser; however, please note that if you do so, you may not be able to use the full functionality of this website. You accept the responsibility to check all third party cookies on your computer and adjust your preferred settings accordingly.

In using this site you acknowledge and accept Ennovent and third party usage of cookies as noted in the aforementioned section.

3. Information Collection

In general, when you visit Ennovent's site you remain anonymous, but on some pages, you need to provide personal information to participate in various services, features etc as provided by the site.

The types of personal information collected on the site may include but is not limited to any or all of the following, depending on your activities on the site: name, e-mail address, phone number etc. Examples of activities for which we may collect personal data include Discover Challenges or the Ennovent Pool.

We also enable you to submit personally identifiable information about other people. The following types of personally identifiable information may be collected about people at these pages: name and contact information (including email address) and phone number (Discover Challenges).

We will correct or delete all or part of your personal data if you wish so. You can write to us at office@ennovent.com. We will respond to your request within 30 days. Please note, however that information you have shared with others, or that other users have copied, may also remain visible even if you request its deletion. Upon request, we will provide you with comprehensive information about your personal data stored by us and/or with information regarding the use of such data.

4. Use of Personal Information

Your personal details will be used solely for internal informational purposes by Ennovent, and will not be given, sold or otherwise redistributed to third parties for commercial purposes. We may also use your personal details to communicate with you by email, fax or telephone, for record-keeping purposes, for technical administration of the website, for research and development, and for customer administration.

By participating in any events, features, initiatives etc run or hosted by Ennovent, you provide the right for your personal information (i.e. name, email ID etc) to be shared with other parties concerned with the same event, feature, initiative etc. An example of this would include but not be limited to our Discover Challenges.

We may occasionally request information from you as part of surveys and promotions. Your participation is entirely voluntary. We may also ask you whether you would like to receive emails and mailings from us about other services. You are under no obligation to receive such information. If you do not want to receive this information in the future, please contact us at office@ennovent.com.

In order for us to maintain high levels of service, personally identifiable information that we collect may be shared with our affiliated companies and service providers (including our hosting service provider) in accordance with applicable law. In some cases we may also bring offers to your attention ourselves or in cooperation with reputable third parties. Finally, we may transfer information collected from you in connection with a sale of our business.

If you have any hesitation about providing information to us and/or having your information displayed on the Ennovent website or otherwise used in any manner permitted in this Privacy Policy and the User Agreement, you should not visit the Ennovent website or participate in any of Ennovent's initiatives.

5. Feedback

We value your input and encourage you to help us expand and make improvements to the site by providing us with any thoughts or comments you might have regarding our services or the operation of the Site. You can submit any feedback you have to us by clicking on the Contact Us link and filling the feedback form or by contacting us directly at office@ennovent.com

6. Online Privacy Protection

We will not knowingly collect personal identifying information from persons under the age of 18. By providing personal identifying information about yourself, including, but not limited to, your name and e-mail address, you represent and warrant that you are at least 18 years of age and that you agree to comply with our Privacy Policy.

7. Legal Disclosure of Information

If there is reasonable suspicion that copyright or any other intellectual property right has been infringed by you, we will disclose to the author of the material the computer log of users that browsed the material in question prior to the infringement taking place. If we are requested by the police or by a regulatory or government authority to provide information concerning your activities while using the site, we shall do so. We will also disclose your personal data if we are compelled to do so by law. In addition, Ennovent reserves the right to disclose your personally identifiable information based on the good faith belief that such action is necessary or appropriate to:

- (a) protect or defend the rights or property of Ennovent, or
- (b) act in urgent circumstances to protect the safety or security of the public or of users of Ennovent's products, services, and/or the site.

It is possible that we, our subsidiaries, joint ventures or any combination of such could merge with or be acquired by another business entity. Should such an event occur, we would share some or all of your information in order to continue to provide products and services. You will receive notice of such an event, and we will require the new combined entity to follow the practices disclosed in this Privacy Policy.

8. Security

You acknowledge that the Internet is not a 100% secure medium for communication. However, we do take every precaution to protect any information you send to us and we send to you. We are not responsible for any damage which you or others may suffer as a result of loss of confidentiality of such information, but we do take every precaution to protect your information. We see it as our duty to constantly review our security technology. All personal information is stored on a server in a secure environment. Only employees who need the information to perform a specific task are granted access to data that identifies you personally. Only in the event of a reward payment to you, your contact information (name, email address and telephone number) is given to the rewarding organization.

As a result, while we strive to protect your personal identifying information, you acknowledge that:

- (a) there are security and privacy limitations of the Internet which are beyond our control;
- (b) the security, integrity, and privacy of any and all information and data exchanged between you and us through this site cannot be guaranteed; and
- (c) any such information and data may be viewed or tampered with in transit by a third party.

We collect information when you send emails to Ennovent's support desk in order to accurately categorize and respond to customer inquiries and investigate breaches of our terms.

9. Your Obligations

As a user, you have certain obligations to other users. Some of these obligations are imposed by applicable law and regulations, and others have become commonplace in user-friendly communities of like-minded members such as Ennovent:

- a) You must, at all times, abide by the terms and conditions of the then-current Privacy Policy and User Agreement. This includes respecting all intellectual property rights that may belong to third parties (such as trademarks or photographs).
- b) You must not download or otherwise disseminate any information that may be deemed to be injurious, violent, offensive, racist or xenophobic, or which may otherwise violate the purpose and spirit of Ennovent and its community of users.

- c) You must not provide to Ennovent and/or other users information that you believe might be injurious or detrimental to your person or to your professional or social status.
- d) You must promote or share only family safe (i.e. lacking in profanity, violence, offensive, sexual, racist or otherwise inappropriate content) content on the site. Ennovent retains the right to moderate any content, which it deems violates its definition of family safe.

Any violation of these guidelines may lead to the restriction, suspension or termination of your use of the Ennovent website or affiliated communities.

10. Links to Third Party Sites

Please note that third parties may also collect information about you, through cookies or other technologies, when you link to their websites through our site. Ennovent is not responsible for the privacy practices or the content of any other websites to which the site links or which link to the site.

We do not monitor or control the information collection or privacy practices of these or any other third parties, and are not responsible for their practices or the content of their websites. By clicking on a link, logo or other item, or using certain services available on the Site, including the online communication services, please note that you may no longer be on the Ennovent site. If you are concerned by how third parties collect and use information, please review their privacy practices via their website.

To check what Internet location you are on, note the URL at the top and/or bottom of your browser. We encourage you to read the posted privacy statement of that website whenever interacting with any website.

By using the Ennovent website or upon registering on the Ennovent website you agree to be bound by this Privacy Policy and expressly consent to our collection, storage, use and disclosure of your personal data as outlined herein.

11. Choice and Opt-Out Preferences

As described in the User Agreement, we will communicate with you through email, notices posted on the Ennovent website or affiliated communities. We may send you a series of emails that help inform Users about the features of website or affiliated communities. We may also send you messages with promotional information directly or on behalf of our partners. You may receive e-mail communications from Ennovent relating to our activities and services.

You will have the ability to unsubscribe from newsletters and marketing communications by means of a link provided in any such e-mails that are sent to you by Ennovent. Any e-mail opt-out shall not apply to e-mails permitted by applicable law, such as messages relating to any transaction you have requested or your relationship with us.

12. Governing Law

The laws of Austria, without reference to any choice of law provisions, shall govern any claims relating to the Site.

13. Questions and Comments

Should you have any questions, concerns or comments please write directly to office@ennovent.com.

14. Contact Details

Your privacy is very important to us. Should you have any questions or concerns about our privacy policies, please send us an email to office@ennovent.com. This Privacy Policy is accessible from on the Ennovent website. You can print and save it at any time.

This document has been prepared by Ennovent GmbH and Ennovent India Advisors Private limited for information purposes only. This document does not disclose all the risks and other significant issues related to any of the other areas of Ennovent's business, services or communities. This document is confidential, and no part of it may be reproduced, distributed or transmitted wit.